PSAP MANUAL

Class Of Service Codes

Following are a list of codes that show the different types of telephone service available along with their definitions.

Class	<u>ABBR</u>	<u>Description</u>	<u>Example</u>
0	BSNX	Business with off	This is a station from a PBX (Private Branch
		premis ext	Exchange) or telephone system location that has
			been "extended" from the main PBX's physical
			location.
1	RESD	Residence	Residential service
2	BUSN	Business	Business service, usually small to medium size
			business, no PBX.

PBX Privately owned or operated telephone system that is connected to the public telephone network at only one physical point. Within a PBX, individuals may call each other using a 3 or 4 digit number, which is routed by the privately operated "switch" or computer. PBX users access the public network by dialing a digit such as "9" and then dialing the outside number. The 911 system recognizes a PBX system by the address given at the physical location where the telephone company line is installed at the building. It cannot recognize the extension that is dialing out of the PBX.

Residence PBX Residence PBX Residential service that has a telephone system switch (PBX) installed to provide greater functionality and features. Business PBX Business PBX Business service, typically medium to large in size, that has a telephone system switch (PBX) installed to provide greater functionality and features. Centrex Centrex is a central office based service that provides similar functionality and features as a PBX, without the switching equipment being housed at the business' physical location. In Centrex systems, the telephone number for each extension or station is provided for 911 purposes. Pay phone service, does not allow incoming calls to the telephone number. COIN Coin (two-way) Pay phone class of service that allows incoming calls. In the event of an emergency, these pay phones can be called back by the 9-1-1 call taker/dispatcher. Mobile Service other than wireline. Residence service that provides for an extension of the same telephone number at an address other than the main house location. WWRLS Phase 1 Wir0eless Currently being used to track the W=WRLS Phase 1 wireless implementation. There may be address information however, it is only specific to the general area of the cell sector from where 911 was dialed. GWPH1 Phase 1 Fallback in a Displayed when Wireless Phase 2 information is not
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G WDH1 Phase 1 Follback in a Displayed when Wireless Phase 2 information is not
1 2
Phase 2 Wireless available and Wireless Phase 1 information is used
implementation as a default or "fallback". Re-bid for Phase 2 info.
H WPH2 Phase 2 Wireless Wireless Phase 2 location information, including
latitude and longitude coordinate data of the
wireless caller, as determined by the wireless
carrier's position determination equipment.
V VOIP Voice over Internet Enables routing of voice conversations over the Internet or any other IP network. The voice data
Protocol Internet or any other IP network. The voice data flows over a general-purpose packet-switched
network, instead of the traditional dedicated, circuit-
switched voice transmission lines.
T TLMA Telematics Currently being used for identification of calls from
telematics service providers (e.g. Onstar)

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